

Bluegyp Ltd are committed to providing its customers with products and services, which are fit for their intended purpose. They will be delivered conforming to the Customers, Manufacturers and Company's Quality Specifications, whilst not compromising health and safety. We strive to deliver a quality service whilst maintaining customer satisfaction in a cost-effective manner.

Bluegyp Ltd management systems and procedures are applied to meet the quality goals of the Company and to satisfy the requirements of BS EN ISO 9001:2015 series promoting:

- 1. High levels of customer satisfaction by providing the highest level of service standards in our business sector**
- 2. Safe operation and protection of the reputation, value and assets of the company**
- 3. A highly motivated and competent workforce who believe in Bluegyp Ltd culture and values**
- 4. Understanding and support of the environment within, which we work**
- 5. Continual development of our business and internal processes**
- 6. Compliance to all contractual, statutory and legislative requirements**

Bluegyp Ltd will strive to create an environment that stimulates innovative risk-based thinking and provides for continual improvement. Our Management system has been developed in order to ensure consistency and effectiveness in service delivery, it also presents any improvements that can be made to build on our customer requirements.

We shall set and monitor personal and job-related quality objectives for all employees, which will ensure that standards of quality are maintained, monitored and progressively improved. We will ensure that the quality objectives can be delivered by the establishment which will be monitored against the requirements of legislation and our customer's requirements. Compliance with the system and this quality policy statement is of highest importance for all our staff and sub-contractors.

These arrangements and objectives will be administered by utilising a documented Quality Management System. Each employee is responsible for ensuring they adhere to the system whilst the Managing Director maintains executive control of the Quality Management System.



John Marrin
Managing Director
Bluegyp Ltd